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1-866-873-2647

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NOTICE FOR RECIPIENTS IN CAROLINE, MADISON, ORANGE, RAPPAHANNOCK, AND WARREN COUNTIES REGARDING THE WITHDRAWAL OF VIRGINIA PREMIER ON OCTOBER 1, 2009

This notice is to inform recipients that effective October 1, 2009, FAMIS/FAMIS MOMS medical care will no longer be provided by Virginia Premier in the following counties: Caroline, Madison, Orange, Rappahannock and Warren. After that date, care will be provided by one of the other Managed Care Organization (MCO) listed below.

If you are affected by this change, you will soon receive more information from your MCO about benefits, available doctors and hospitals and other services. You will also receive an enrollment card from your MCO to present along with your Commonwealth of Virginia blue and white card. Always present both cards when you receive medical services.

If you wish to change to a different MCO in your area, you must call FAMIS at 1-866-87FAMIS by December 31, 2009 to switch. Otherwise, you will remain in the MCO designated to you and will not be able to change until your annual renewal period.

You may contact your MCO at the number listed below for questions regarding participating providers or access to services.

MCO Customer Service Hotlines

Anthem Healthkeepers Plus	1-800-901-0020
CareNet	1-800-279-1878
Optima Family Care	1-800-881-2166

If you have any other questions, please contact FAMIS at 1-866-87FAMIS.

**Questions??? – Just call us at 1-866-87FAMIS (1-866-873-2647)
Monday - Friday, 8am - 7pm and Saturday, 9am - noon.**

Sincerely,

FAMIS/FAMIS MOMS Program

Family Access to Medical Insurance Security Plan
A program of the Commonwealth of Virginia
www.famis.org

PO Box 1820, Richmond, VA 23218-1820 * 1-866-87FAMIS * TDD 1-888-221-1590 * Fax 1-888-221-9402