



Alexandria, Arlington, Culpepper, Fauquier, Fairfax (City), Fairfax (County), Falls Church, Loudoun, Madison, Manassas (City), Manassas Park, Orange, Prince William (County) and Rappahannock.

For a list of doctors in AMERIGROUP call

1-800-600-4441

For more information about AMERIGROUP call

1-800-600-4441

www.myamerigroup.com

Amerigroup members can use these hospitals:

- Children's National Medical Center (DC)
- Culpeper Regional Hospital
- Dominion Hospital
- Fauquier Hospital
- INOVA Alexandria Hospital

- INOVA Fair Oaks Hospital
- INOVA Fairfax Hospital
- INOVA Fairfax Hospital for Children
- INOVA Loudoun Hospital
- INOVA Mount Vernon Hospital

- Potomac Hospital
- Prince William Hospital
- Reston Hospital Center
- University of Virginia Medical Center
- Virginia Hospital Center

AMERIGROUP's extra programs and services:

- Adult Vision Care for members ages 21 and older
- No-cost Boys & Girls Club membership
- No-cost Sports Physicals for children ages 10 to 18
- Asthma & Diabetes management program
- Taking Care of Baby and Me® program for all pregnant members



## Anthem. HealthKeepers Plus

Offered by HealthKeepers, Inc., Peninsula Health Care, Inc., and Priority Health Care, Inc. 1-800-901-0020

Accomack, Albemarle, Alexandria, Amelia, Arlington, Brunswick, Buckingham, Caroline, Charles City, Charlottesville, Chesapeake, Chesterfield, Clarke, Colonial Heights, Cumberland, Dinwiddie, Emporia, Essex, Fairfax (City & County), Falls Church, Fauquier, Fluvanna, Franklin City, Frederick, Fredericksburg, Gloucester, Goochland, Greene, Greenville, Halifax, Hampton, Hanover, Henrico, Hopewell, Isle of Wight, James City County, King & Queen, King George, King William, Loudoun, Louisa, Lunenburg, Madison, Manassas (City), Manassas Park, Mathews, Mecklenburg, Middlesex, Nelson, New Kent, Newport News, Norfolk, Northampton, Northumberland, Nottoway, Orange, Page, Petersburg, Poquoson, Portsmouth, Powhatan, Prince Edward, Prince George, Prince William, Rappahannock, Richmond City, Richmond County, Shenandoah, Southampton, Spotsylvania, Stafford, Suffolk, Surry, Sussex, Virginia Beach, Warren, Westmoreland, Winchester, Williamsburg, and York.

For a list of doctors in Anthem call

1-800-901-0020

For more information about Anthem call

1-800-901-0020 or

1-757-326-5090

www.anthem.com

Anthem HealthKeepers Plus members can use these hospitals:

- Bon Secours - Richmond (*Memorial Regional, Richmond Community, St. Francis, St. Mary's*)
- Carilion Hospitals (*Franklin Memorial, Giles Memorial, New River Valley*)
- Chesapeake General Hospital
- Children's Hospital DC
- Children's Hospital of the King's Daughters
- Children's Hospital Richmond
- Community Memorial Health Center
- DePaul Medical Center
- Dominion Hospital
- Fauquier Hospital
- Halifax Regional Hospital
- HCA Hospitals - Richmond (*CJW Chippenham, CJW Johnston-Willis, Henrico Doctors' - Forest & Parham Campuses, John Randolph, Retreat*)
- HealthSouth Rehabilitation Hospital of Fredericksburg
- HealthSouth Rehabilitation Hospital of Petersburg

- HealthSouth Rehabilitation Hospital of Virginia
- HealthSouth UVA Rehabilitation Hospital
- INOVA Hospitals (*Alexandria, Fair Oaks, Fairfax, Fairfax Hospital for Children, Loudoun, Mount Vernon*)
- Martha Jefferson Hospital
- Mary Immaculate Hospital
- Mary Washington Hospital
- Maryview Medical Center
- MCV Hospital
- Page Memorial Hospital
- Poplar Springs Hospital
- Potomac Hospital
- Prince William Hospital
- Reston Hospital
- Riverside Behavioral Health Center
- Riverside Hospitals (*Middle Peninsula, Regional, Tappahannock*)

- Riverside Rehabilitation Institute
- Sentara Hospitals (*Bayside, Leigh, Louise Obici, Norfolk General, Virginia Beach, Williamsburg Regional*)
- Sheltering Arms Physical Rehabilitation Centers
- Shenandoah Memorial Hospital
- Shore Memorial Hospital
- Snowden
- Southern VA Regional Medical Center
- Southampton Memorial Hospital
- Southside Community Hospital
- Southside Regional Medical Center
- Stafford Hospital Center
- Stonewall Jackson Memorial Hospital
- Virginia Beach Psychiatric Center
- Virginia Hospital Center
- Warren Memorial Hospital
- Winchester Medical Center

Anthem's extra programs and services:

- Dedicated member outreach specialists to assist and educate you
- Services at retail health clinics (such as MinuteClinic at select CVS pharmacies)
- Translation services for your medical appointments
- Future Moms program for all pregnant members
- Asthma management program
- Diabetes management program
- Discounts with participating chiropractors, acupuncturists, & licensed massage therapists
- Up to a 25% discount for adult eye wear



CARENET serves these cities and counties: Albemarle, Amelia, Amherst, Appomattox, Augusta, Buckingham, Campbell, Caroline, Charles City, Charlottesville, Chesterfield, Colonial Heights, Cumberland, Dinwiddie, Essex, Fluvanna, Goochland, Greene, Hanover, Henrico, Hopewell, King & Queen, King William, Lancaster, Louisa, Lunenburg, Lynchburg, Mathews, Mecklenburg, Middlesex, Nelson, New Kent, Northumberland, Nottoway, Orange, Petersburg, Powhatan, Prince George, Richmond City, Richmond County, Staunton, Surry, Sussex, Waynesboro and Westmoreland.

For a list of doctors in CARENET call

1-800-279-1878

For more information about CARENET call

1-800-279-1878

www.YourCareNet.com

CARENET members can use these hospitals:

- Augusta Medical Center
- Bedford Memorial Hospital
- Bon Secours (*Memorial Regional, Richmond Community, St. Francis, St. Mary's*)
- Carilion Hospitals (*Franklin Memorial, Giles Memorial, New River Valley, Roanoke Community, Roanoke Memorial, Stonewall Jackson*)
- Children's Hospital Richmond
- Community Memorial Health Center

- HCA Hospitals (*CJW Chippenham, CJW Johnston-Willis, Henrico Doctors' - Forest & Parham Campuses, John Randolph, Retreat*)
- HealthSouth Rehabilitation Hospital of Virginia
- Lynchburg General Hospital
- Martha Jefferson Hospital
- Mary Washington Hospital
- Rappahannock General Hospital
- Rockingham Memorial Hospital

- Sheltering Arms Hospital
- Sheltering Arms Hospital South
- Southside Community Hospital
- Stafford Hospital Center
- UVA Health Sciences Center
- UVA-HealthSouth Rehabilitation Hospital
- MCV Hospital
- Virginia Baptist Hospital

CARENET's extra programs and services:

- Asthma management program
- Diabetes management program
- Baby Matters prenatal program for all pregnant members
- Doc Bear Club membership (ages 0-12)
- Home visits to review benefits



## Optima Family Care

A Service of Sentara

Family Care serves these cities and counties: Accomack, Albemarle, Amelia, Amherst, Appomattox, Augusta, Brunswick, Buckingham, Caroline, Campbell, Charles City, Charlotte, Charlottesville, Chesapeake, Chesterfield, Colonial Heights, Cumberland, Danville (city), Dinwiddie, Emporia, Essex, Fluvanna, Franklin City, Gloucester, Goochland, Greene, Greenville, Halifax, Hampton, Hanover, Harrisonburg, Henrico, Hopewell, Isle of Wight, James City County, King & Queen, King William, Lancaster, Louisa, Lynchburg, Lunenburg, Madison, Mathews, Mecklenburg, Middlesex, Nelson, New Kent, Newport News, Norfolk, Northampton, Northumberland, Nottoway, Orange, Page, Petersburg, Pittsylvania, Poquoson, Portsmouth, Powhatan, Prince Edward, Prince George, Richmond City, Richmond County, Rockingham, Southampton, Staunton, Suffolk, Surry, Sussex, Virginia Beach, Waynesboro, Westmoreland, Williamsburg, and York.

For a list of doctors in Optima Family Care call

1-800-881-2166

For more information about Family Care call

1-800-881-2166 or

1-757-552-8975

www.optimahealth.com

Optima Family Care members can use these hospitals:

- Augusta Medical Center
- Bon Secours (*DePaul, Memorial Regional, Richmond Community, St. Francis, St. Mary's*)
- Carilion Hospitals (*Franklin Memorial, Giles Memorial, New River Valley, Roanoke Community, Roanoke Memorial, Stonewall Jackson*)
- Chesapeake General Hospital
- Children's Hospital of the King's Daughters
- Children's Hospital Richmond
- Community Memorial Health Center
- Danville Regional Medical Center
- Fauquier Hospital
- Halifax Regional Health System
- Lynchburg General Hospital

- Martha Jefferson Hospital
- Mary Immaculate Hospital
- Mary Washington Hospital
- Maryview Medical Center
- Page Memorial Hospital
- Rappahannock General Hospital
- Rockingham Memorial Hospital
- Sentara Bayside Hospital
- Sentara Careplex Hospital
- Sentara Leigh Hospital
- Sentara Norfolk General Hospitals
- Sentara Obici Hospital
- Sentara Virginia Beach General Hospitals
- Sentara Williamsburg Regional Medical Center

- Sheltering Arms Hospital
- Shenandoah Memorial Hospital
- Shore Memorial Hospital
- Southampton Memorial Hospital
- Southern Virginia Regional Medical Center (Greenville Memorial)
- Southside Community Hospital
- Southside Regional Hospital
- University of Virginia
- VCU Health System (MCV Hospital)
- Virginia Baptist Hospital
- Warren Memorial Hospital
- Winchester Medical Center

The list of hospitals does not represent a complete list of facilities available to Family Care members. Call one of our Member Service representatives at 1-800-881-2166 if you have any questions.

Optima's extra programs and services:

- Asthma management program
- Diabetes management program
- Disease prevention programs
- Sentara's Partners in Pregnancy prenatal program for all pregnant members
- Home visits to review benefits
- Basketball program for girls ages 12-14
- Discounts on eye wear; frames, lenses, and contacts for adults



VAPremier serves these cities and counties: Accomack, Albemarle, Amherst, Amelia, Appomattox, Augusta, Bedford City, Bedford County, Botetourt, Brunswick, Buckingham, Buena Vista, Campbell, Charles City, Charlottesville, Chesapeake, Chesterfield, Clarke, Colonial Heights, Cumberland, Danville, Dinwiddie, Emporia, Floyd, Fluvanna, Franklin, Franklin City, Frederick, Fredericksburg, Giles, Goochland, Greene, Greenville, Hampton, Hanover, Harrisonburg, Henrico, Henry, Hopewell, King George, King William, Lexington, Louisa, Lunenburg, Lynchburg, Martinsville, Mecklenburg, Montgomery, Nelson, New Kent, Newport News, Norfolk, Northampton, Nottoway, Page, Patrick, Petersburg, Pittsylvania, Portsmouth, Powhatan, Prince Edward, Prince George, Pulaski, Radford, Richmond City, Roanoke City, Roanoke County, Rockbridge, Rockingham, Salem, Shenandoah, Southampton, Spotsylvania, Stafford, Staunton, Suffolk, Surry, Sussex, Virginia Beach, Waynesboro, Westmoreland, Winchester, and Wythe.

For a list of doctors in VAPremier call

1-800-289-4970 (Central Virginia, Fredericksburg), 1-800-828-7953 (Tidewater)

For more information about VAPremier call

1-804-819-5151 or 1-800-727-7536

(Central Virginia, Fredericksburg)

1-757-461-0064 or 1-800-828-7989 (Tidewater)

www.virginiapremier.com

VAPremier members can use these hospitals:

- Allegany Regional Hospital
- Augusta Medical Center
- Bedford Memorial Hospital
- Bon Secours (*DePaul, Mary Immaculate, Maryview, Memorial Regional, Richmond Community, St. Francis, St. Mary's*)
- Carilion Hospitals (*Franklin Memorial, New River Valley, Roanoke Community, Roanoke Memorial*)
- Chesapeake General Hospital
- Children Hospital of the King's Daughter
- Community Memorial Health Center
- Danville Regional Medical Center
- Halifax Regional Health System Inc.
- HCA Hospitals (*CJW Chippenham, CJW Johnston-Willis, Henrico Doctors' - Forest & Parham Campuses, John Randolph, Retreat*)
- Lewis Gale Medical Center

- Lynchburg General Hospital
- Martha Jefferson Hospital
- Mary Washington Hospital
- Memorial Hospital of Martinsville & Henry County
- Montgomery Regional Hospital
- Pulaski Community Hospital
- Patrick County Memorial Hospital
- Rockingham Memorial Hospital
- Sentara Bayside Hospital
- Sentara Careplex Hospital
- Sentara Leigh Hospital
- Sentara Hospital Health System Inc.
- Sentara Norfolk General Hospital
- Sentara Virginia Beach General
- Shore Memorial Hospital
- Southampton Memorial Hospital

- Southern Virginia Regional Medical Center
- Southside Community Hospital
- Southside Regional Medical Center
- Twin County Regional Hospital
- University of Virginia Medical Center
- VCUHS Medical Center
- Virginia Beach Psychiatric Center
- Virginia Baptist Hospital
- Warren Memorial Hospital
- Winchester Medical Center
- Wythe County Community Hospital

VAPremier's extra programs and services:

- Asthma education program
- Diabetes education program
- Healthy Heartbeats prenatal program for all pregnant members
- Home visits to review benefits
- \$100 credit for contacts or \$32 credit for glasses for adults



# FAMIS MCO Comparison Chart

An MCO is a Managed Care Organization (health plan)



## Standard Benefits include

- Checkups for children
- Prenatal and high risk pregnancy care
- Visits to the doctor when you or your child are sick
- Hospital services
- Emergency care
- Immunizations (shots) for children
- Services for special health care needs for children
- Laboratory services
- Prescription drugs
- Routine eye exams & glasses for children
- Family planning services
- X-ray/imaging
- Mental health services
- Lead screenings for children
- Hearing screenings for children
- Home health services
- Physical, occupational, and speech therapies
- Language translation services

Co-pays may apply.

## Special Health Care Needs

After enrollment in FAMIS or FAMIS MOMS, please call your MCO if you or your child has special health needs or needs care for:

- Pregnancy
- Heart condition
- High blood pressure
- Asthma or other breathing problems
- Kidney disease or dialysis
- HIV/AIDS
- Mental health
- Diabetes
- Cancer
- Home health services
- Special medical equipment
- Other special health needs

A monthly premium is paid by the Virginia Department of Medical Assistance Services to the MCO for your or your child's coverage. If you or your child are found to be ineligible for prior months of coverage due to your failure to report truthful information or changes in your circumstances to FAMIS, you may have to repay these monthly premiums, even if you received no medical services during those months.

## Fee-For-Service (FFS):

**Fee-For-Service** - The non-MCO health care system in which Medicaid/FAMIS participating physicians and other providers supply services to eligible enrollees. Enrollees must show their blue and white Commonwealth of Virginia card to receive medical services.

**Enrollees in these cities and counties will be covered through the FAMIS Fee-For-Service network:**

Alleghany, Bath, Bland, Bristol, Buchanan, Carroll, Clifton Forge, Covington, Craig, Dickenson, Galax, Grayson, Highland, Lee, Norton, Russell, Scott, Smyth, Tazewell, Washington, and Wise.

**For a list of doctors and for more information about FFS call 1-866-873-2647**

**Enrollees in FFS can use these hospitals:**

- All Medicaid/FAMIS Enrolled Hospitals in Virginia

Dental Care provided by

**Smiles For Children.**



Call 1-888-912-3456.

**Smiles For Children**  
Improving Dental Care Across Virginia

No Co-pays for dental care.

### Equal Opportunity Statement

Department of Medical Assistance Services are available without regard to race, color, creed, sex, sexual orientation, age, disabilities, national origin, ancestry or language barriers.

The information in this chart is correct to the best of our knowledge. Information may change without notice. For updated information, call 1-866-873-2647.



**Questions? Call FAMIS at 1-866-873-2647**

(TDD 1-888-221-1590)

or visit our web site at [www.famis.org](http://www.famis.org)

All MCOs can give you lists of PCPs (doctors) who speak languages other than English.

## 1 Read the letter

1

Look at the letter that came with this chart. Whether you are applying for new coverage, have just been enrolled, or are renewing your child's coverage, this is your chance to select or make a change to your MCO plan.

If you are a new applicant or wish to change your MCO, go to Steps 2 and 3 below.

If you are already enrolled in an MCO and want to stay with that MCO, you do not have to do anything.

## 2 Read the chart

2

Read the chart on the next page. Compare the MCOs in your city or county and choose the best one for you and your family.

## 3 Select your MCO

3

If you are applying or renewing your child's coverage, write your choice on Step 10 of the application. Once you have been assigned to an MCO, you will have 90 days from enrollment with that MCO to make a change. After 90 days, you must wait until your annual renewal to change your MCO, unless you request an exception.

To change your MCO within the first 90 days of enrollment with that MCO or to request an exception outside of the 90 days, call FAMIS at 1-866-873-2647 (TDD 1-888-221-1590). You can call Monday through Friday, 8 am to 7 pm, or Saturday, 9 am to 12 pm. The call is free and we have interpreter and translation services.

If you live in an area of the state with only one MCO, you may call FAMIS for other available options.

We are here to help you. We can:

- Help you enroll in a health plan
- Tell you which plans your PCP is in
- Answer questions about benefits
- Help you with any problems

Español	?		?	हिन्दी
Tiếng Việt				اللغة العربية
فارسی		1-866-873-2647		한국말